

## News From the NN/LM SCR Office

-- Renée Bougard, Associate Director

Summer is here and things are heating up! On May 1, the office entered the final year in the 1996 – 2001 Regional Medical Library contract that ends on April 30, 2001. As indicated in the March-April issue of *Network News*, the Houston Academy of Medicine-Texas Medical Center Library is committed to serving the South Central Region as its Regional Medical Library. We are preparing a Proposal in response to the 2001 – 2006 Regional Medical Library Request for Proposals that is due on June 30, 2000 to NLM.

[cont. on p. 2](#)

## Technology Awareness Conference in Arkansas

-- Jan Hart, Library Learning Resource Center, Chair, University of Arkansas for Medical Sciences Library, Little Rock, AR

The University of Arkansas for Medical Sciences (UAMS) Library hosted the “Making Technology Work for Distance Education” Conference on April 14, 2000. The conference was an opportunity to capture the essence of distance education in Arkansas and a good chance to talk with some national leaders in distance education.

The Arkansas Library Association College and University Division held their semi-annual meeting in conjunction with the conference and sponsored one of the speakers. Partially funded by the

[cont. on p. 2](#)

## New Access Libraries

-- Barbara Cosart, Outreach Coordinator

We are pleased to announce the NN/LM SCR's Year 05 Access Libraries:

Alton Ochsner Medical Foundation Medical Library  
New Orleans, LA  
Ethel Ullo Madden, Director

Southeast Louisiana AHEC Learning Resource Center  
Hammond, LA  
Helen Caruso, Librarian

Texas Medical Association Library  
Austin, TX  
Nancy Reynolds, Library Director

Please join us in congratulating them. Full contact information for the libraries is available on our Web site at: <http://www.nnlm.nlm.nih.gov/scr/acclist.html>. ■

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## **Network News**

National Network of Libraries  
of Medicine,  
South Central Region

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## **News from the NN/LM SCR Office, *cont. from p. 1***

Our Year 05 Outreach Plan begins on p. 4 of this issue and is also located on our Web site at: <http://www.nlm.nih.gov/scr/outrch/outrch5.htm>. We encourage Network members to apply for the numerous funding and equipment opportunities. You might consider this as "practice" for applying for NLM funding opportunities in the future. If you have any questions regarding these programs, please do not hesitate to contact us. We are here to assist in determining if you are eligible for these opportunities.

The regional Outreach Plan also contains the classes and demos we will be conducting throughout the SCR and in Houston. There are quite a few of them, and we would appreciate your assistance in meeting your needs and accomplishing these goals. Please contact us as soon as possible if you are interested in hosting a class, or if you would like to have any of them held in your area. The Coordinators are in the process of making arrangements with host sites; however, there are still some classes to be scheduled.

The office has received several inquiries about the Partners for Access to Consumer Health Information Program (PACHI Program). We have decided to delay making this opportunity available until the late summer/early fall in order to work with NLM to make it a more viable, productive program for participants. Stay tuned to the NN/LM SCR listserv for an announcement regarding this offering.

Lastly, keep in mind that the NN/LM SCR listserv, NNLMSCR-L, not only functions as the NN/LM regional listserv, but as the South Central Chapter of the Medical Library Association (SCC/MLA) listserv. Members of SCC/MLA are encouraged to subscribe and post messages to it. Instructions are located at: <http://www.nlm.nih.gov/scr/listsrv.html>. ■

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## **Technology Awareness Conference in Arkansas, *cont. from p. 1***

NN/LM SCR Technology Awareness Conference award, the conference was attended by 151 individuals, including 50 librarians from higher education institutions in Arkansas.

Darcy Harding, Director of University of Texas Telecampus, and Tom Abbott, representing the University of Maine System, gave keynote addresses on the role and importance of library and student services in distance education. Dwayne Buttler, University of Indiana Copyright Center, provided the latest information on copyright issues in distance education.

Distance education for health care professionals and students in Arkansas depends on the strength and breadth of the technological infrastructure and the support for distance education among our legislators, administrators, governmental agencies and other higher education institutions. Getting all of these people together to see what is being done, to hear distance educators tell about their experiences, to listen to national leaders in distance learning, and to share enthusiasm among the group were major objectives of the conference. ■

## Louisiana State Planning Meeting: Accessing Health Information...What's in it for you?

-- Ethel Madden, MLIS, AHIP, Director, Alton Ochsner Medical Foundation Library, New Orleans, LA

Today consumers are able to access an abundance of information on every topic imaginable. Health care topics are some of the most researched subjects because of our aging society. This is why the NLM and medical libraries of Louisiana hosted a state planning workshop offering information opportunities to librarians, state legislators, physicians, nurses, health care professionals, and consumers. The Louisiana State Planning Meeting, sponsored by NN/LM SCR, was held Wednesday, April 12, 2000, at the C.B. Pennington, Jr. Conference Center, in Baton Rouge, LA.

The 113 participants, with varying backgrounds, generated many ideas in the workshop to advance the State of Louisiana. Topics discussed included: telehealth,

telemedicine, connectivity needs, consumer health information, outreach projects, and Louisiana's state wide library catalog and database system (LOUIS). The Planning Meeting's slide presentations, focus group outcomes, and other valuable information is available at: <http://www.nnlm.nlm.nih.gov/scr/news/index.htm>.

The generous talent and hard work of Committee Members and those who facilitated the Focus Groups is appreciated. The event's success could not have happened without the support of the following Institutions: Louisiana State University Health Sciences Center Libraries, Ochsner Medical Library, Pennington Information Center, and Tulane Medical Library. ■

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## SCAMeL ILL Cost Rising

-- Mary Ryan, Director, University of Arkansas for Medical Sciences Library, Little Rock, AR

Beginning July 1, there are many changes to interlibrary loan payment policies in this region. First, as was announced at SCC/MLA last year, the cost for interlibrary loans from the South Central Academic Medical Libraries Consortium (SCAMeL) libraries will rise from \$8 to \$9 on July 1. In addition, the Electronic Fund Transfer System (EFTS) will replace the SCAMeL coupon system on the same date. Anyone using interlibrary loan cou-

pons for payments can only use them until July 1, but the coupons can be redeemed or transferred to your EFTS account until December 31, 2000.

If you have any questions, please contact Diane Russell, University of North Texas Health Sciences Library, 817 735-2380 or [drussell@hsc.unt.edu](mailto:drussell@hsc.unt.edu). ■

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## New Regional Exhibit Graphics

-- Barbara Cosart, Outreach Coordinator

The RML has purchased new graphics for the regional exhibit. It consists of 21 photographs suitable for medical or consumer health exhibits, two large NLM and NN/LM SCR logos, a title banner (National Library of Medicine), and some text cards. Photos of the new graphics can be found on our Web site at: <http://www.nnlm.nlm.nih.gov/scr/outreach/exhibitpix.htm>. All of these items can be mixed and matched in order to address the specific needs or concerns of the exhibit.

Four complete sets of the graphics are held at the RML. One set is held at each of the following Resource Librar-

ies: University of Arkansas for Medical Sciences Library; Louisiana State University Health Sciences Center Library, New Orleans; University of New Mexico Health Sciences Center Library; University of Oklahoma, Bird Health Sciences Center Library, Oklahoma City; Texas Tech University, Library of the Health Sciences, Lubbock; University of Texas Health Science Center Library, San Antonio. Any Network member may borrow the regional exhibit to publicize the NN/LM SCR and the NLM at health and library related meetings. Contact the RML or the nearest Resource Library that holds a copy for more information. ■

## Outreach Plan for Year 05

### 1. Applied Technology

The Technology/Education Coordinator will continue to monitor Internet accessibility within the region and assist Network members and health professionals to gain access to and use the Internet. The Internet/Technology Committee will assist the RML by assessing the needs of the region, implementing the Internet Connectivity Project (ICP), assisting new Internet sites, determining computer classroom and distance education capabilities throughout the region, developing a list of Internet Service Providers (ISP) throughout the region, and continuing to work on the regional telehealth/telemedicine directory. The Internet/Technology committee will sponsor a sharing session at SCC/MLA.

The Technology/Education Coordinator will stay current with funding opportunities for rural and underserved populations as well as urban hospitals and clinics. Newsletter articles, presentations at meetings, requests for potential ICP and Library Improvement Project (LIP) sites, as well as the Partners for Access to Consumer Health Information (PACHI) will be used to continue publicizing the use of the Internet and the role of the NLM.

Classes will be offered to train librarians and health professionals to use the Internet successfully. The Internet class, developed in Yr. 04, includes a basic module which addresses: a history of the Internet, Internet protocols such as Telnet and FTP, selecting an ISP, Internet search engines, and directories, using search engines, evaluation of Web sites, etc. The workshop has three specific modules that include Internet resources for physicians, nurses, and allied health professionals.

At least 18 Internet classes will be taught: Five Internet *Train-the-Trainer* classes will be offered throughout the region and one in Houston, five Internet classes will be taught throughout the region and one will be taught in Houston for health professionals, and five classes on the Internet will be taught for librarians throughout the region and one in Houston. Internet training opportunities will be publicized on the NN/LM SCR Web site, the NNLMSCL, and in *Network News*.

### 2. Direct Outreach to Health Professionals

The NN/LM SCR staff and subcontractors will continue to identify unaffiliated health professionals in the region and market Network services to them. Health professionals and consumers will be referred to libraries in their respective subregions for services, with the HAM-TMC Library serving as the backup library.

**Outreach Subcontracts** - Thirteen Resource Libraries (RL) and four Access Libraries (AL) will have subcontracts to assist the RML in the planning, coordination, implementation, and evaluation of Network activities. Each RL will serve a designated subregion, and each AL will serve a local area or segment of the health professional and consumer population. Outreach activities will be coordinated by the Outreach Coordinator and the designated contacts from each subcontractor library.

**PubMed/Internet Grateful Med/Loansome Doc/MEDLINEplus (PM/IGM/LD/M+) Demonstrations and Classes** - At least 15 PM/IGM/LD/M+ demos will be completed throughout the SCR, five PM/IGM/LD/M+ *Train-the-Trainer* classes in the region and one in Houston, and ten *Introduction to* and ten *Keeping Up With PM/IGM/LD/M+* classes will be taught throughout the region with two *Intro* and two *Keeping Up With* classes to be held in Houston for librarians and health professionals. The Coordinators will continue to provide PM/IGM/LD/M+ searching support upon request.

**Native American and Indian Health Service Project** - The NN/LM SCR will evaluate the Native American and Indian Health Service Projects implemented in Yrs. 02 - 03. The Outreach Coordinator and the Associate Director will continue to work with the project teams in New Mexico and Oklahoma to monitor the projects.

**Minority Contacts** - During Yr. 05, outreach subcontractors will continue to contact the Historically Black Colleges and Universities, Tribally Controlled Colleges, Predominantly Minority Colleges and Universities, and Hispanic Serving Institutions in the region that have health professional programs and have established working relationships with them. These institutions will continue to be contacted to arrange demos, training and to establish working relationships. The Tribally Controlled Colleges and Universities are located in New Mexico and the Predominantly Minority Colleges are throughout the region. The contacts and on-going work with the Hispanic Serving Institutions will be expanded largely in New Mexico and Texas. Wherever possible PM/IGM/LD/M+ and Toxicology and Environmental Health Information Program (TEHIP) database classes will be taught and/or demonstrated.

**3. Consumer Health** The Consumer Health Coordinator will be available to assist all NN/LM SCR members with developing and implementing consumer related activities throughout the region.



The Consumer Health Advisory Committee assembled for the first time in Yr. 04. The members of the committee and the Consumer Health Coordinator have written a consumer health information manual to be made available on the NN/LM SCR Web site. Throughout Yr. 05 the manual will be reviewed and updated as necessary.

**PM/IGM/LD/M+ Classes and Demonstrations** - The Consumer Health Coordinator will teach ten *Intro to* and five *Keeping Up With PM/IGM/LD/M+*, with an emphasis on M+, to librarians who serve/will be serving consumers, and to consumers. She will assist with or teach other PubMed classes to be held in Houston. Ten demonstrations of PM/IGM/LD/M+ will be scheduled throughout the region, with emphasis on libraries that serve consumers.

**Site Visits** - A minimum of three site visits will be made to libraries that have established consumer and patient libraries, or to those libraries that wish to develop such a service.

**Consumer Health Awards** - The Consumer Health Coordinator will remain in close contact with all recipients who have received consumer health funding from the RML. Reports will be monitored and assessed, and assistance provided as needed.

Additional awards will be made available to Network members at various funding levels. A Partners for Access to Consumer Health Information (PACHI) Program will enable small Network members, Primary Access Libraries (PALs), to partner with a local public library to plan and implement a joint consumer health initiative in the community. The PACHI Program will consist of providing the public library with training public library staff on the NLM databases and the Internet, assisting with installation of hardware, securing an ISP, and developing a consumer health information collection in both libraries. The Access to Consumer Health Information Program will provide funding at higher levels and the RFP will be based largely upon the one developed in Yr. 04 by the NLM. Funding will occur at two levels: for single institutional projects and for multi-institutional projects.

**State Library Association Meetings** - This year, the Consumer Health Coordinator will teach classes at state library association meetings in Arkansas and Louisiana. Resource or Access Libraries usually exhibit at state library meetings to fulfill part of their outreach subcontracts. The Coordinator will assist as needed at these exhibits.

**Needs Assessment** - During Yr. 05, a needs assessment tool will be developed with the assistance of the Consumer Health Advisory Committee. Public libraries will be requested to participate in this needs assessment. The data will be used to develop programming and classes to meet needs throughout the region. A similar needs assessment was targeted toward Network members in Year 04 and received a positive response.

<u>Direct Outreach - Summary of Classes</u>	<u>#</u>
Internet for Health Care Professionals	12
Internet Train-the-Trainer	6
PM/IGM/LD/M+ demos	25
PM/IGM/LD/M+ Introduction and Keeping Up With	39
PM/IGM/LD/M+ Train-the-Trainer	6

#### 4. Exhibits

The NN/LM SCR staff will exhibit PM/IGM/LD/M+ and the Internet at five national meetings of health professionals, with the assistance of local librarians. Subcontractors will exhibit at regional meetings. Whenever possible, the SCR staff and local librarians will make presentations and teach PM/IGM/LD/M+, as well as Internet classes in conjunction with these meetings. Staff and subcontractors will continue to advertise the availability of exhibit backdrops, speakers and trainers through newsletter articles, NN/LM SCR listserv announcements, personal contacts, and mailings.

#### 5. Library Improvement Projects (LIPs)

Ten new Library Improvement Projects (LIPs) will be implemented in region. These projects will include the provision of computer equipment and peripherals, fax machines, PM/IGM/LD/M+ training, and support for ISP and document delivery charges for one year. Site selection for LIPs will be based on SCR's current areas of emphasis, Hispanic, minority, Native American and rural, and needs assessed by the RLs for rural and inner city. Consideration will also be given to establishing these projects in areas associated with or located near Hispanic Serving Institutions, Historically Black Colleges and Universities, Tribally-Controlled Colleges and Universities, and the two Predominantly Minority Colleges and Universities in the region, especially those which have medical, nursing, or allied health programs.

#### 6. Internet Connectivity Projects (ICPs)

To continue to maintain a viable program that meets user needs and is consistent with the NN/LM Internet Survey findings, the SCR began to support Internet Connectivity Projects in Yr. 03 at 15 sites. The purpose of these projects is to establish connections or upgrade underconnected

Network member sites, access the NLM's Internet - based resources, such as PM/IGM/LD/M +, etc.

In Yr. 05, at least 15 sites will be supported. Criteria for selection is based on the follow-up to the 1997 Internet Survey responses, and assessed needs by the RLs and

Internet/Technology Committee. Support includes workstation equipment as needed (computer, printer, fax, and software), plus ISP funding for one year. The sites will comply with NN/LM member policies and procedures for training and information services to users. ■

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## Health-e: Building a Collaborative Health Information Network for New Mexico

-- Deborah Graham, Associate Director, Access Services, University of New Mexico Health Sciences Center Library, Albuquerque, NM

Twenty-six individuals from health professions, government agencies, academic, public, and health sciences libraries, and interested citizens met during the New Mexico Statewide Planning Meeting hosted by the New Mexico State Library, Santa Fe, NM on April 25, 2000. The goal was to explore options for developing statewide cooperative resources and networks for the delivery of health information. The meeting was sponsored by the NN/LM SCR. Virginia Manbeck, a consultant with the New York Public Library, served as keynote speaker, describing her experiences with the development of NOAH, New York Online Access to Health, <http://www.noah.cuny.edu/>, a major collaborative consumer health initiative on the World Wide Web.

Participants joined groups related to individual areas of interest for afternoon breakout sessions: The groups resolved that, in the coming year:

- A listserv be created
- At least one demonstration project be undertaken exploring the benefits of wireless Internet access
- Key institutions/organizations be requested to identify staff to continue this initiative
- Continuing education courses be offered to health professionals and the public

- Focus groups be organized to examine information needs, both for consumers and health professionals
- Existing print and electronic resources for consumers be identified, and, in conjunction with this, critical health issues for New Mexico
- A list of "best resources" be targeted for health professionals, to assist them in getting and giving health information
- A second "State Alliance Health Information Meeting" be held

Participants identified many information needs that have not been met and barriers to networks unique to New Mexico. They also came up with interesting ideas for initiatives and projects to pursue that reflect the special strengths of the state, such as the diversity of its medical heritage from many cultures.

A series of meetings for the specific interest groups are being planned for the coming year, and a second statewide meeting is targeted for February 2001. The Library wishes to thank all who participated. Anyone interested in participating in future activities, please contact Niles McCall, Outreach Librarian, [nmccall@salud.unm.edu](mailto:nmccall@salud.unm.edu), 505 272-4373, for more information. ■

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## SCAMeL ULS/SERHOLD Update

-- Sherry White, SCAMeL ULS Coordinator, University of North Texas Health Science Library, Fort Worth, TX

On June 9, SERHOLD in the new DOCLINE system became production. Effective immediately, the SCAMeL ULS holdings update form on the SCR Web site is no longer available. In addition, the SCAMeL ULS office has stopped accepting submissions on the paper update forms. At this time, there is a backlog of updates to enter into the SERHOLD system. If the office received your forms before June 9, we will enter the updates. Any

changes to your holdings after June 9 are your responsibility. DOCLINE libraries can enter their holdings updates directly into the new SERHOLD by logging onto DOCLINE at <http://www.nlm.nih.gov/docline>.

Though new SERHOLD is a production database, the changes you make to SERHOLD after June 9 will not be recognized for routing purposes in current DOCLINE.

If you are a ULS member library who was using the Web update form to transmit changes to your OCLC state list, please be aware that, while this form is dismantled now, it may be reinstated in the future, solely as a vehicle for the transmission of OCLC forms to your state coordinator. Please watch for an announcement from the NN/LM SCR.

If you have any questions about the new SERHOLD system, please email me ([shwhite@hsc.unt.edu](mailto:shwhite@hsc.unt.edu)) or Re Mishra. The NN/LM SCR will keep you up-to-date on upcoming training sessions for the new DOCLINE system, which includes SERHOLD. ■

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## Partners in the Texas Public Health Community

-- Kathy Hoffman, Executive Director, Research Medical Library, The University of Texas M. D. Anderson Cancer Center, Houston, TX

On February 28, 2000, nearly 100 librarians and public health care professionals convened at The University of Texas M. D. Anderson Cancer Center for a Texas statewide planning meeting. This was the third of a series of regional statewide planning/needs assessment meetings sponsored by the NN/LM SCR.

The primary goal of the meeting was to assist librarians and public health professionals in Texas and the NN/LM SCR staff in assessing needs and planning activities that would improve access to public health information. Specific planned outcomes were to: inform participants about NLM and NN/LM public health initiatives; assess public health information needs in Texas; identify opportunities for public health information partnerships; assess public health information training needs; and nurture public health information initiatives in Texas.

The full day meeting featured speakers, small group discussion sessions, and exhibits which showcased three Texas public health grant initiatives. The speakers were Angela Ruffin, Outreach Librarian, NLM; Ben G. Raimer, M.D., Vice President for Community Outreach, University of Texas Medical Branch, Galveston, TX; and Neil Rambo, Associate Director, NN/LM Pacific Northwest Region, Seattle, WA.

Participants were highly satisfied with the overall meeting content and felt motivated to become involved. The program planning committee concluded that the Texas Planning Meeting provided an excellent forum for creating new partnerships among librarians and public health care providers to more effectively improve access to public health information. ■

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## DOCLINE Update

-- Re Mishra, Network Coordinator

NLM has revised its schedule for the release of new DOCLINE; the target date now is July 17. NLM will be internally load testing the system during the week of June 12-16. An announcement will be made on the NNLMSCRL and DOCLINE-L listservs asking NN/LM libraries to help in the load testing during the week of June 19. If the load testing reveals system problems that need additional time to adjust, the release date may be changed.

Once the new system is released, current DOCLINE will be completely gone. To avoid problems on the switchover day, any libraries that have not spent time becoming familiar with new DOCLINE should do so now. Access new DOCLINE by going to: <http://www.nlm.nih.gov/>

[docline](#). Use your DOCLINE UserID and Password to enter the system. Under "Help" there is an Online Manual and FAQ; both are very useful. Try taking a few minutes everyday to look at a different function.

On June 9, SERHOLD became functional. Any changes made in your library's holdings, as well as in your DOCUSER record, will be permanent and available when v. 1.0 is released. As a reminder, all requests sent in the new DOCLINE system are test only and will not be filled by any library. If you have not received any requests, you can ask a library to prefix a request to you, so you will be able to practice receipting and lending. ■

## **Schedule of Upcoming Web-Based DOCLINE Classes in the South Central Region**

Little Rock, AR	August 8, 2000
San Antonio, TX	August 18, 2000
Tulsa, OK	August 22, 2000
Dallas, TX	August 28 & 29, 2000 (2 classes)
Shreveport, LA	September 6, 2000
Oklahoma City, OK	September 12 & 13, 2000 (2 classes)
Baton Rouge, LA	September 19, 2000
New Orleans, LA	Sept 20 & 21, 2000 (2 classes)
Albuquerque, NM	September 26, 2000

All classes are expected to be from 9:00 AM – 4:00 PM. MLA credits are pending. For the class description and online registration, see <http://www.nlm.nih.gov/scr/calendar>.

### *Network News*

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## ***MLA/CHLA/ABSC 2000***

**Cassettes for the 2000 meeting are now available for checkout.  
Contact Melissa Salas ([melissas@library.tmc.edu](mailto:melissas@library.tmc.edu)) for further information.**

### **General Sessions**

- GS1. **Welcome from the President of the Medical Library Association...***Frieda O. Weise, AHIP, president, MLA;*  
**Welcome from the President of the Canadian Health Library Association...***Liz Bayley, president, CHLA/ABSC;*  
**Welcome from the Pacific Northwest Chapter...***Kimberley M. Granath, AHIP, Pacific Northwest Chapter;*  
**Greetings from the European Association for Health Information and Libraries (EAHIL)...***Elizabeth Husem, past-president, EAHIL;*  
**Welcome from the 2000 National Program Committee (NPC)...***Brett Kirkpatrick, AHIP, chair, 2000 NPC; Joanne G. Marshall, Ph.D., AHIP, associate chair, 2000 NPC; and Jim Henderson, chair 2000 Local Assistance Committee;*  
**Presidential Address...***Frieda O. Weise, AHIP*
- GS2. **Plenary Session I – The John P. McGovern Lecture...***Introduction: Carole M. Gilbert, AHIP, member, 2000 NPC, and director, Library Services, Helen L. DeRoy Medical Library, Providence Hospital and Medical Centers*  
**“Digital Doctoring: Health Online and the Empowered Medical Consumer”...***Tom Ferguson, M.D., adjunct associate professor, Health Informatics, University of Texas Health Science Center, Houston, TX*
- GS3. **The Janet Doe Lecture...***Introduction: Sherrilynn Fuller, Ph.D., director, Health Sciences Libraries, University of Washington, Seattle, WA*  
**“The Road Not Taken”...***Judith Messerle, AHIP, director, Countway Library of Medicine, Harvard Medical School Boston, MA*
- GS4. **National Library of Medicine Update**
- GS5. **CISTI-Canada Institute for Scientific and Technical Information Update**
- GS6. **Legislative Update**
- GS7. **Plenary Session III – Introduction...***Joanne G. Marshall, Ph.D., SHIP, associate chair, 2000 NPC, and dean and professor, School of Information and Library Science, University of North Carolina, Chapel Hill*  
**“Demystifying Electronic Publishing: Revelations on the Revolution in Publishing”...***Paul Ginsparg, Ph.D., physicist, Los Alamos National Laboratory, NM; and Betsy L. Humphreys, AHIP, associate director, Library Operations, and assistant director, Health Services Research Information, National Library of Medicine, Bethesda, MD*

### **Section Programming**

1. **Chiropractic Libraries, Consumer and Patient Health Information, and International Cooperations Sections; and Complementary Medicine and Mental Health SIGs – “Calming the Dragon: The Mind-Body Connection in Healing”**
2. **Library Management and Leadership (formerly Medical School Libraries) Section – “Approaches to Organizational Change: Library Services in Health Systems Mergers”**
3. **Medical Library Education Section – “Dragons Roar: New Perspectives – Special Contributed Paper Session for New Graduates and Current Students”**
4. **Public Health/Health Administration, Collection Development, Research, and Technical Services Sections – “Tracking the Gray Literature: Capturing the Elusive Dragon, Tracking the Noncommercially Published Literature and Making It Available”**
5. **History of the Health Sciences and Medical Society Libraries Sections and Oral History Committee – “Recording for the Future: Demystifying the Oral History Process”**
6. **International Cooperation, Corporate Information Services, Pharmacy and Drug Information, and Public Services Sections – “Dragon, Draggin’, and Dragoon: The Cultural Battle for International Copyright Protection”**

7. **Pharmacy and Drug Information Section – “The 2000 EMBASE Lecture: The Development of Photodynamic Therapy for Oncology, Ophthalmology and Other Medical Indications at QLT Photo Therapeutics, Inc.”**
8. **Research, Collection Development, and Federal Libraries Sections – “Evidence-Based Librarianship: Tools We All Can Use, Part 1”**
9. **Cancer Librarians, Hospital Libraries, and Pharmacy and Drug Information Sections – “Demystifying the Library: Expanding Horizons in End-User Training”**
10. **Federal Libraries and Hospital Libraries Sections – “Feng-shui for Surviving the Downsizing Dragon”**
11. **Medical Informatics and Library Management and Leadership (formerly Medical School Libraries) Sections – “Clinical Applications of Technologies: Linking Knowledge-Based Information to the Clinical Record”**
12. **Public Services and Medical Library Education Sections – “On the Wings of the Dragon: Transforming Core Competencies into Practice: Developing Present and Future Information Services Professionals”**
13. **Hospital Libraries Section – “The Hospital Automation Forum: Hospital Libraries and the Internet in the New Millennium”**
14. **International Cooperation Section – “Getting Health Information to the World: International Programs at the National Library of Medicine”**
15. **Library Management and Leadership (formerly Medical School Libraries) Section – “You Never stop Learning; Developing Leadership Skills Throughout Your Career”**
16. **Veterinary Medical Libraries Section – “Innovations and Collaborations in Veterinary Libraries: A Facilitated Network Session”**
17. **Consumer and Patient Health Information Section – “Moving Toward the Mainstream” Providing Consumer Health Information in the Community Setting”**
18. **Educational Media and Technologies Section – “Growth and Harmony, Part 1: Innovative Solutions to Networking Issues”**
19. **Medical Informatics, Library Management and Leadership (formerly Medical School Libraries), and Public Health/Health Administration Sections – “Life-Long Learning: Information Competencies for the Health Practitioner”**
20. **Relevant Issues, Consumer and Patient Health Information, History of the Health Sciences International Cooperation, and Medical Society Libraries – “East/West: Merging Trends in Medical Therapeutics”**
21. **Hospital Libraries and Federal Libraries Sections – “JCAHO and KBI – Using Them to Build Stronger Hospital Libraries”**
22. **Nursing and Allied Health Resources and Dental Section – “High Quality Clinical Studies in Nursing – Where Are They Published?”**
23. **Technical Services and Hospital Libraries Sections – “New Trends in Automated Library Systems”**
24. **Veterinary Medical Libraries Section – “SPARC and BioOne: New Alternatives for Scholarly Publishing”**
25. **Educational Media and Technologies Section – “Growth and Harmony, Part 2: Use of Technology to Design Space, Allocate Resources, and Organize Collections”**
26. **National Program Committee – “Strategic Approaches I: Special General Session Highlighting Critical Issues for the Future”**
27. **National Program Committee – “Strategic Approaches II: Special General Session Highlighting Critical Issues for the Future”**
28. **Public Health/Health Administration and Nursing and Allied Health Resources Sections, and Outreach SIG – “Outreach to Public Health Professionals: Demystifying the Dragon of Population-based Service”**
29. **Public Services and Hospital Libraries Sections – “Weaving the Web: Creating and Managing the Web Databases, Effective Design and Management of Information-Rich Databases Accessible on the Web as Well as Team Project”**
30. **Consumer and Patient Health Information, Hospital Libraries, Nursing and Allied Health Resources, Public Health/Health Administration, and Relevant Issues Sections – “Beyond Health Care: Healthy People in Healthy Communities in a Healthy World”**
31. **Hospital Libraries and Library Management and Leadership (formerly Medical School Libraries) Sections – “Collaborating to Create Opportunity: Building and Growing Consortia to Provide Resources”**
32. **Research and Public Services Sections – “Evidence-Based Librarianship: Tools We ALL Can Use, Part 2”**